

JOSHUA B. SAMPAGA

Work Experience

Criminal Web Data Processor

Valor Global Philippines

JAN- JUNE 2025

Responsible for collecting, reviewing, and processing online criminal data to ensure accuracy, compliance, and confidentiality. Skilled in data entry, analysis, and digital record management to support investigations and reporting.

Team Leader/ Associate

Unisys Managed Services Corp

JUNE 2019- NOV 2024

Oversees and guides a team to achieve goals by providing direction, support, and motivation. Responsible for task delegation, performance monitoring, and ensuring productivity while fostering collaboration and growth.

Customer Service Representative

Teleperformance Cebu

2018- 2019

Provides assistance to customers by handling inquiries, resolving concerns, and delivering quality support to ensure satisfaction and loyalty.

Private School Teacher

Osmeña Colleges Masbate

2017- 2018

Educates and guides students by developing lessons, fostering critical thinking, and creating a supportive learning environment tailored to individual needs.

Education

Osmeña Colleges

2010- 2014

Bachelor of Secondary Education major in English

MNCHS

2006-2010

Secondary Basic Education Curriculum

JZSES

2000-2006

Elementary Basic Education Curriculum

References

Princess Villaflor

Team Leader- Unisys

Phone: +639955951593

Email : villaflorp85@gmail.com

David Hernandez

Team Manager- Valor Global



About Me

Versatile professional with experience in customer service, teaching, and administrative support, skilled at communication, organization, and problem-solving to deliver efficient and effective results in diverse work environments.

Contact

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Skills

- Communication Skills
- Customer Service
- Critical Thinking
- Leadership
- Digital Marketing

Language

- English
- Tagalog